Technician roster and productivity tracker

Compare productive time, callbacks and invoiced work for comparable technicians over a shared pay and dispatch period.

How to use this file

1. Use a non-identifying technician code in early-stage diligence. Compare matching roles and identical observation windows.
2. Tie net invoiced revenue to completed jobs after discounts and refunds. Enter actual paid and billed hours separately.
3. Investigate outliers against schedule mix, travel time, warranty assignments and ride-along duties before drawing a staffing conclusion.

Shop or transaction _____

Prepared by _____

Period and cutoff date _____

> Educational planning template. Verify your figures and assumptions with your transaction advisors.

The editable register has space for 100 records. Use the same units and time period for each row.

Record worksheet

Print one sheet for each record. Use the editable workbook to calculate the derived fields across your register.

Technician code _____

Role / line _____

Period _____

Days worked _____

Paid hours _____

Billed hours _____

Completed jobs _____

Net job revenue _____

Callback jobs _____

Billed utilization _____

Revenue per day _____

Average ticket _____

Callback share _____

Credential / expiry _____